

Tyre Management

Keeping your tyres safe and legal



Tyre Management

Tyres are an essential part of driving safely as they are the only points of contact your vehicle has with the road. Maintaining each tyre is in good working condition ensures better control for your safety and that of all other road users.

Please regularly check your vehicle's tyres for wear and tear or damage (including your spare if you have one). Failure to ensure that your vehicle's tyres are not worn or damaged may result in you being held liable for driving a defective vehicle.

Alphabet offers comprehensive driver support services for vehicle maintenance, including a simple process for tyre replacement, which can be booked using our Alphabet App, online via our website or by calling your 24/7 driver helpline.



Simply call on **0370 0120 301**



Book via our Alphabet App
Click here for more details.



Book online via our website.



To book, you will need the following information to hand:

- Vehicle registration number
- Number of tyres required
- Size and brand of tyres
(found on sidewall of the tyre)
- Contact information
- Convenient dates and locations
for your appointment
- For hybrid or 4x4 vehicles, pre-booking ensures any technical requirements are validated beforehand
- As vehicle technology continues to advance so do the specific tyre requirements and technical fitments. Please ensure you book in advance to ensure we have the correct tyres reserved for you

What to do if you have a blowout or puncture

If you have a blowout, stay calm, do not slam on the brakes and instead ease off the accelerator. Keep a firm grip on your steering wheel and guide the car to a safe place. Turn on your hazard lights and call your Alphabet Breakdown number: **0370 0120 301**

For slow punctures, pre-book your appointment using our Alphabet App, online via our website or call **0370 0120 301** for advice.

Benefits to booking online

1. **Prescribed tyre size**

Once you've located your tyre size on the sidewall of your current tyre and added it to your booking, the system will remember your information for any future bookings and ensure correct tyre sizes are reserved.

2. **Choice of available appointments**

You will be able to view booking slots offered by the nearest centre to your preferred location in the first instance, with the ability to see appointments in other centres in surrounding areas.

3. **Mobile appointments**

You can opt to pre-book a mobile appointment online for added convenience. Please note this is not an emergency service. For emergencies you should continue to call the Alphabet Breakdown number.

4. **Intelligent reservations**

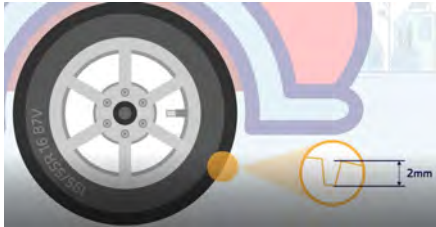
The system will check availability, locate, reserve and automatically ship your tyre to your fitter.

5. **Booking confirmation and reminders**

Choose your preferred method for receiving confirmation of your booking and your reminders.



Checking and maintaining your tyres



Tyre depth

The legal limit for vehicle tyre tread depth is 1.6mm. At Alphabet, we replace tyres when they reach 2mm. A quick and easy way to see if your tyre tread exceeds the minimum legal tread depth is to place a 20p coin into the main tread grooves of your tyre. If the outer band of the 20p coin is obscured when it is inserted, then your tread is above the legal limit.



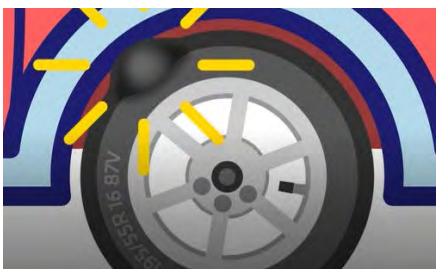
Tyre brand and size

If you need a replacement tyre, the brand and size of tyre is important. This information can be found on the side wall of all tyres.

TYRE PRESSURES		
	2.6, 38	2.6, 38
	2.8, 41	3.1, 45

Tyre pressure

The correct pressure rating for your vehicle can be found in your vehicle manual, printed on the inside ledge of the driver's door or inside the petrol cap. To test your tyre pressure, you need an accurate pressure gauge. Alternatively, you can use the facilities provided in many petrol stations to check and inflate your tyres, if required.



Tyre visual inspection

Inspect your tyres for any signs of bulges, side wall damage or embedded foreign objects such as nails.



Benefits of correct tyre pressure

- A positive impact on fuel economy
- Ensures even wear and prolongs the life of your tyres
- Maintains optimum performance and a comfortable ride
- Attributes to the safety of your vehicle, impacting stopping distances



Contact us

Click to book online or via Alphabet App.
The app contains a range of useful tools including mileage tracking,
online tyre booking and so much more. Download from the app store today.

Call us on **0370 0120 301** or
visit **www.alphabet.co.uk**

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