

Servicing, MOT and Mechanical Repairs

Does your vehicle need a Service, MOT or Mechanical Repair?



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When making a booking you'll need the following information to hand:

- Vehicle registration number
- Current mileage
- Three suitable dates that will be the most convenient

Where possible, please allow four weeks notice.

Failure to book via Alphabet may result in work not being approved and an alternative appointment being arranged. Where possible, please try and avoid cancelling your booking as this can result in delays to the required work being completed. We understand that sometimes this is the only option, and we will try to accommodate the changes as best as we can.



Simply call on **0370 0120 301**



Book via our **Alphabet App**.



Book online via our website.



Did you know you have the use of mobile servicing?

When you call, mobile servicing will be offered if applicable. You can also request this if the option is not given.

Benefits of mobile serving include:

- Reduced wait times
- At a location that suits you, a home or office address
- Mobile servicing can be used for any routine maintenance and servicing but cannot be used if your vehicle requires a ramp
- Mobile servicing cannot be booked via the app

Top Tips

- Tie in any maintenance work with other work you require, for example MOT or safety recall
- Contact us at least four weeks before you require your service
- Access services such as collection and delivery, courtesy vehicle, wash and vacuum
- Try booking a mid-week date as your preferred time will most likely be available
- If you are using a courtesy vehicle, please ensure you have both parts of your driving licence available for inspection on vehicle handover

Please call us on **0370 0120 301**
or visit **www.alphabet.co.uk**

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