

Private parking fines

A guide from Alphabet



A guide to laws, fines and processes surrounding private parking

What action will Alphabet take upon receiving a parking enforcement notice?

As the registered keeper of the vehicle, any charge notices are sent from the enforcement agent directly to us.

On receipt of a private parking charge (also known as a 'notice to keeper', 'parking charge notice' or 'enforcement notice'), we have the following options:

- Transfer liability to the customer who was leasing or renting the vehicle at the time (if the parking authority allows).
- Pay the charge in full
- Report the vehicle as sold or stolen (if applicable)

Unless you or your company have specified fine rules, when we receive a parking enforcement notice we will attempt to transfer the liability of the notice to you. The parking enforcement agent will then contact you directly so you can choose to settle the fine or appeal it.

How to appeal a Parking Charge Notice

Instructions for how to appeal any charges can be found on page two of the notice. The majority of appeals can be made through the website of the issuing authority. If an appeal cannot be made online it should be sent to the postal address of the issuing authority.

Unhappy with the result?

Should you be dissatisfied with the result of your appeal, you can sometimes appeal it further via Parking on Private Land Appeals (POPLA). For more information on POPLA, visit www.popla.org.uk.

More information

The following websites provide useful information on Private Parking in the UK:

British Parking Association
www.britishparking.co.uk

British Parking Association Approved Operator Scheme www.britishparking.co.uk/Initiatives/AOS

Parking on Private Land Appeals (POPLA)
www.popla.org.uk

British Vehicle Renting and Leasing Association
www.bvrla.co.uk





Protection of Freedoms Act

The 2012 Protection of Freedoms Act (POFA) made it illegal to immobilise vehicles, using clamps or other techniques, on private land in England and Wales. However, it gave private parking operators a legal right to the payment of parking charges from the registered keeper of a vehicle whenever a driver parks on private land without paying the relevant charges.

British Parking Association Code of Practice

In 2007, the British Parking Association (BPA) set up their Approved Operator Scheme (AOS) for members who work in parking enforcement services on private land or in unregulated public car parks.

In October 2012, they introduced a Code of Practice by which their members must operate. Copies of this code can be accessed from the [BPA website](#).

Parking enforcement notices

Parking enforcement on private land is often outsourced to third parties by the owners of the land, such as supermarkets and large shopping centres. The type of enforcement notice given generally takes one of two forms:

- 1 A breach of contract between the driver and the landowner or their nominated agent.

The terms and conditions for parking are generally displayed to users of the car park on signage in the area. By parking in the facilities, the driver accepts the displayed terms and conditions and so forms a contract with the landowner/private parking operator.

If this contract is broken, for example by a driver outstaying a time limit or occupying a space reserved for specific users; the landowner or nominated parking enforcement agent can legally obtain the registered keeper's details from the DVLA and issue a parking charge notice.

- 2 A trespassing matter between the landowner and alleged offender

If you park on private land without permission from the landowner, under the law of torts, they can seek to receive compensation or damages.

Have another question?
Contact our Vehicle Administration Team at:
www.alphabet.com/en-gb/vehicle-fine-support

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